



**LAC COURTE OREILLES
COMMUNITY HEALTH CENTER**
13380 W Trepania Road • Hayward, Wisconsin 54843-2186

Telephone: 715-638-5100
Administration Fax: 715-634-6107
Medical Records Fax: 715-634-2740

Position: Purchase / Referred Care Clerk

Location: Lac Courte Oreilles Community Health Center

Salary Range: \$17.00-\$23.00 per hour

Hours: Monday –Friday 8am-4:30pm

Posting Date: January 16, 2025

Closing Date: January 30, 2025

Description of Position:

The Purchase / Referred Care (PRC) Clerk will process clean claims and issue denials. The PRC Clerk will work closely with the Referral Coordinator and assist patients with eligibility for the program.

Qualifications:

- High School diploma or equivalent required
- Associates Degree-Business or 2 (two) or more years of experience in a business office setting required
- Excellent computer skills required, including word processing and spreadsheets
- Experience or knowledge of basic bookkeeping with accounting software preferred.
- Business office setting required
- Medical billing and terminology preferred
- Able to follow and abide by processes and policies
- Must be able to work independently, as well as with a team
- Ability to communicate effectively with patients, physician, coworkers and vendors.
- Ability to remain neutral in conflict of interest circumstances.
- Ability to maintain confidentiality and observe all requirements of the Federal Privacy Act and HIPAA regulations.
- Valid Wisconsin Driver's license
- Valid Vehicle Insurance
- Must be able to pass pre-employment and random drug screening
- Must be able to pass a criminal background check

Major Duties and Responsibilities:

1. Process clean CMS 1500 and UB claims
2. Monitor Emergency Room reporting line
3. Assist patients in obtaining/applying for Benefits/Alternative Resources
4. Issue denial letters for patient services and to vendors
5. Submit timely payables to accounting
6. Contact/receive calls from vendors and patients
7. Enforce Purchased/Referred Care policies and guidelines regarding eligibility
8. Scanning and Filing
9. Attend all meetings and trainings as requested by the Patient Access Director
10. Maintain a high level of confidentiality at all times
11. Facilitates a harmonious work environment, whereby treating all coworkers with respect and dignity. Maintain a safe work environment
12. Must maintain infection control standards
13. Identify problems, research and recommend resolutions
14. Skills in exercising a high degree of initiative, judgment, discretion, and decision-making
15. Participate on the Incident Command Team as assigned by management
16. Responsible for reporting Adverse Incidents.
17. All other duties assigned by the PRC Coordinator.

Supervision and Guidance:

The PRC Clerk reports directly to the PRC Coordinator with oversight by the Health Director.

***Applicants for employment with the Health Center must submit with the completed application form additional documents including the following:**

Letter of Interest

Resume

Credentials

Proof of any stated Qualifications

Three (3) letters of recommendation

Academic transcripts

Application Information:

Applications may be obtained from and submitted to:

Lac Courte Oreilles Community Health Center
Human Resources
13380W Trepania Road

Hayward, Wisconsin 54843
(715) 638-5132
(715) 634-6107 FAX

The Lac Courte Oreilles Community Health Center is an equal opportunity employer. Indian Preference will be given to candidates of equal or comparable qualifications.

01/16/2025