



13767W County Road B  
Hayward, WI 54843

## Job Posting

Job Title: Lead Security Supervisor  
Department: Security  
Reports to: Security Manager  
Pay Range: E3  
Opening Date: 9/23/2022  
Closing Date: Until Filled

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**Basic purpose or function:** Assists the security manager in overseeing all aspects of the Security Department and Safety Management to ensure protection of casino assets and property. Administer programs and procedures to assure compliance with applicable law and regulations. Ensure that all company policies and procedures are communicated, understood, and adhered to in a cooperative management effort.

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### **JOB RESPONSIBILITIES:**

- Assist security manager in coordination of security operations, as well as managing, training, and assessing performance of the entire security personnel
- Assist security manager in writing and developing security policies and procedures for the security department
- Oversee all necessary training modules and procedure for security staff
- Implement policies, procedures and systems to provide for a safe and secure business operation.
- Organize and facilitate a Safety Committee.
- Report or review findings from accident investigations, facilities inspections, or environmental testing.
- Investigating, correcting, and eliminating recognized unsafe and unhealthy working conditions or potential hazards.
- Responsible for the establishment and development of the Emergency Response Plan and will be responsible to educate employees on safety procedures and compliance issues through orientation and inter-departmental contacts.
- Coordinates and schedules a state certified inspector to conduct inspections of all facilities for Class III gaming and forwards such reports to the appropriate officials.
- Coordinates security systems and procedures to enhance overall customer and team member safety and security.
- Monitor all current safety information on regulations and requirements related to hazardous materials and agents.
- Assist with the required Drug Testing Program
- Develop a safety plan and implement training programs to the proper departmental staff
- Review existing policies and conduct on-going risk assessments
- Conduct periodic informal safety and health inspections of all work areas
- Must be able to work flexible hours
- Must be able to write comprehensive reports
- Be able to conduct interviews for potential security team members
- Conduct performance and disciplinary reviews
- Help with Development of departmental budget
- Oversee and conduct investigations when required
- Maintain time and attendance for the department
- Ability to resolve guest disputes and maintain a friendly atmosphere while doing so
- Perform other duties as assigned by the Security Manager

**Minimum Qualifications:**

- Must have experience or training in law enforcement, medical training, fire fighting training or military training
- Must possess computer skills and knowledge of Microsoft word, Outlook, Excel and Power Point
- Must be able to clearly communicate verbally and in written form
- Must possess or pursue diverse technical experience, 1<sup>st</sup> Responder, EMT certification (preferred)
- Be able to define problems, collect data, establish facts, draw valid conclusions and devise effective solutions.
- Thorough understanding of sound and effective internal control procedures, and investigational procedures and techniques.
- Must have a valid Driver's license
- Must have experience in casino gaming
- Must be willing to participate and complete all training required
- Strong guest service experience with direct guest interface
- Must be able to work all shifts and days of the week including holidays
- Be able to carry out assigned projects without supervision.

**Native American preference applies to all candidates for this position.**

Apply online at:

[www.sevenwindscasino.com](http://www.sevenwindscasino.com)

Our Team

If you are unable to apply online, submit information to:

Human Resource Department  
Sevenwinds Casino, Lodge & Conference Center  
13767W County Road B  
Hayward, WI 54843

Doug Merrill, Training & Development Specialist  
715-634-5643 Ext. 6121

Tina Coss, Human Resource Manager  
715-634-5643 Ext. 6107