



Pride of the Ojibwe

13394 W Trepania Road
Hayward • Wisconsin • 54843
Phone (715) 634-8934 • Fax (715) 634-4797 • HR Fax (715) 699-1209

Job Description

Position: Child Support Specialist
Posting Date: May 14, 2026
Closing Date: Open Until Filled
Location: LCO Tribal Administration Building
Department: LCO Child Support
Supervision: LCO Child Support Director
Administration: LCO Tribal Policies & Procedures

Position Summary:

Provide comprehensive child support services to children, custodial parent, and non-custodial parent by performing advanced level of services including interviews, investigations, financial negotiations, and collections. Work includes monitoring ongoing cases, conducting extensive research and interviews, modifying existing legal documents, preparing co orders, negotiating stipulations, coordinating the processing of warrants and hearings.

Qualifications:

- Education or equivalent work experience in Human Services, Corrections Science, Paralegal, or related field.
- Related case management experience desired; Two years preferred.
- Valid Driver's License, a reliable personal vehicle.
- Must be bondable.
- Must be able to pass a pre-employment drug screen.
- Must be able to pass a background check.

Knowledge, Skills, & Abilities:

- Excellent computer skills including MS office programs and families with databases.
- Ability to interpret and present procedures, reports and other information.

**LCO Tribal Government
Human Resource Dept
Child Support Specialist**

- Ability to read and analyze legal documents such as a summons, petition, motion, affidavit, contempt papers, warrants, order for appearance, and wage assignment.
- Excellent interpersonal and public speaking communication skills.
- Ability to work with and deescalate disruptive or unruly clients.
- Ability to exercise independent judgment and determine appropriate action to be taken within specific tribal and federal statutes, rules, and guidelines.
- Working knowledge of investigative techniques.
- Familiarity with Lac Courte Oreilles Community.

Duties and Responsibilities:

- Interview applicants to identify services needed; analyze cases to determine appropriate actions; locate parents and their assets using available information; and provide case management and activity tracking.
- Initiate actions to establish paternity, child support orders, and income withholding orders under guidelines set by tribe.
- Contact sources for income verification to collect data for cases requiring legal action; calculate child support obligations and debts; initiates appropriate collection actions; negotiates repayment of child support debts.
- Document contacts, correspondence, and record all actions taken for case in the Tribe's child support data computer system.
- Examine and evaluate legal and other public records. Meet with people scheduled for court to negotiate stipulations.
- Inform applicants of case progress upon request.
- Respond to phone calls from public regarding court orders, complaint questions, etc.
- Assist the Child Support Attorney in court by providing the necessary information and documentation on cases referred; testify in court as needed.
- Prepares and provides timely required paperwork and reports on assigned caseload to ensure proper notice and actions and the status of each case.
- Coordinate with TANF program on identifying TANF recipients eligible for child support in order to track and record child support payments collect on their behalf.
- Record and track all child support payments per federal regulations inform clients of late or uncollected payments to assist in appropriate collections actions to keep clients current.
- Reconcile child support accounts and verify calculations of arrears due.
- Review of statistical and financial reports to determine correctness, completeness, and adherence to federal regulations.
- Maintain confidentiality.
- Provide backup to other LCO-CSP Specialists and child support staff.
- Must be willing to attend child support specific training.
- Performs other duties as assigned.

Application Procedure & Requirements:

1. Completed LCO Employment Application, including Release and Authorization form (included in application)
2. Cover Letter (Letter of Interest)
3. Resume
4. At least three (3) letters of Referral (Recommendations)
5. And any other supportive documents
6. Tribal Member applicants must provide a signed official document from a federally recognized Tribe acknowledging enrollment.

MAIL, FAX OR EMAIL ALL INFORMATION TO:

Lac Courte Oreilles Tribal Government

ATTN: Human Resource Department

13394 W Trepania Road

Hayward, WI 54843

Fax (715) 634-4797

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*Tribal preference will apply to qualified applicants in accordance with the
Lac Courte Oreilles Policies & Procedures Manual.*