

# LAC COURTE OREILLES COMMUNITY HEALTH CENTER

13380 W Trepania Road • Hayward, Wisconsin 54843-2186

Telephone: 715-638-5100 Administration Fax: 715-634-6107 Medical Records Fax: 715-634-2740

# **Position Description**

## **Grant Position through 09/29/2024**

**Position**: Certified Peer Support Specialist

**Location**: Lac Courte Oreilles Community Health Center

Hours: Monday – Friday 8:00am-4:30pm

**Salary Range:** \$15.00 per hour

Posting Date: June 23, 2023

Closing Date: Until filled

### **Description of Position:**

The Peer Support Specialist is a professional who provides support to people struggling with substance abuse and mental health disorders. This position is also responsible for implementing goals and helping with resources to community members.

## **Qualifications:**

- High School Diploma or equivalency required.
- WI Peer Specialist certification required.
- 2-4 years of experience in the AODA field required.
- Knowledge in medical billing and insurance preferred.
- Ability to be a contributing member of an integrated AODA/Mental Health and Health Care team. Knowledge and experience with dual diagnosed clients and family/community systems of care very helpful.
- Computer skills a must.
- Must have excellent communication skills, as you will need to know how to listen to and discuss sensitive issues with patients and their families.

- Mantoux TB test current.
- Completed Hepatitis B series.
- Must be able to pass background check.
- Valid WI Driver's License.
- Valid Vehicle Insurance.
- Must be able to pass pre-employment and random drug testing.
- Ability to maintain confidentiality and observe all requirements of the Federal Privacy Act and HIPAA regulations.

#### **KNOWLEDGE:**

- Understand how grants work but specifically the TOR Grant.
- Sound judgment and the capacity to respond to unusual circumstances and emergencies.
- Deal constructively with conflicts.
- Be able to get along with diverse populations.

### **Major Duties and Responsibilities:**

- 1. Assure all clients go through the registration process upon arrival each time.
- 2. Assure healthy boundaries and ethics with clients at all times.
- 3. Participate in all Bizhiki Wellness Center events as assigned by your supervisor.
- 4. Monitor and record in the electronic health record clients' progress to ensure goals are met.
- 5. Confer with clients to discuss their options and goals so that recovery and relapse prevention is maintained and plans for accessing needed services can be developed.
- 6. Prepare and maintain records, case files, including documentation such as clients' services provided, client contacts, and any other relevant correspondence.
- 7. Complete and hand in all necessary paper work on time.
- 8. Arrange for physical, mental, academic, vocational, and any other evaluations to obtain information for assessing clients' needs and developing rehabilitation plans.
- 9. Develop and maintain relationships with community referral sources, such as schools and community groups.
- 10. Maintain close contact with clients during job training and placements to resolve problems and evaluate placement adequacy.
- 11. Locate barriers to client success in recovery, employment, such as inaccessible work sites, inflexible schedules, transportation problems, and work with clients to develop strategies for overcoming these barriers.
- 12. Collaborate with community agencies to establish facilities and programs for persons with disabilities.
- 13. Continually collaborate with mental health professionals, AODA Counselors, Service Facilitators at all times to help the clients with substance abuse and mental health disorders.

- 14. Liaise with family members and medical professionals regularly with proper signature of release of information.
- 15. Conduct assessments and provide feedback to the client, medical professionals, and the family. Develop recovery plans with the client.
- 16. Always complete all training requirements per state Peer Specialist regulations on time.
- 17. Present a professional, caring image for the Health Center, its programs and community.
- 18. Assist the TOR Director as needed.
- 19. Submit monthly report as requested by the Behavioral Health Director.
- 20. Responsible for reporting Adverse Incidents.
- 21. All other duties assigned by the Behavioral Health Administrator.

### **Supervision and Guidance:**

The Certified Peer Support Specialist will work under the direct supervision of the TOR Grant Director with oversight by the Behavioral Health Administrator and the Health Director.

\*Applicants for employment with the Health Center must submit with the completed application form additional documents including the following:

Letter of Interest Resume Credentials Proof of any Stated Qualifications Three (3) Current Letters of Recommendation Academic transcripts

#### **Application Information:**

Applications may be obtained from and submitted to:

Lac Courte Oreilles Community Health Center
Human Resources
13380W Trepania Road
Hayward, Wisconsin 54843
715-638-5132
715-634-6107 FAX
sklecan@lcohc.com

The Lac Courte Oreilles Community Health Center is an equal opportunity employer. Native American Preference will be given to candidates of equal or comparable qualifications.